

## **Norms for discharge of functions**

Nature of functions/ services offered, Norms/ standards for functions/ service delivery, Process by which these services can be accessed & Time-limit for achieving the targets  
[http://www.cuh.ac.in/igac/notifi/Notification%20sop%20\(2\).pdf](http://www.cuh.ac.in/igac/notifi/Notification%20sop%20(2).pdf)

## **Process of redress of grievances**

Any grievance related to any employees (Teaching/Non-Teaching) decided by the Competent Authority of University/Grievance redressal Committee constituted by the University for employees and students, as per the provisions under Ordinance XXVI.

<http://www.cuh.ac.in/admin/uploads/files/0Estt.-1343.pdf>